

## VISITATION POLICY

### POLICY

The purpose of this policy is to allow residents to have visitation at all times and in the event there is 2 or more covid positive cases. Everyone visiting the resident must follow procedures outlined.

### PROCEDURE

1. General visitation hours for the community will be from 9am-9pm Monday - Sunday
2. In the event that there is 2 or more positive cases of COVID-19 within the community, visitation must be scheduled with the facility by phone or email prior to arrival to the community.
3. In the event there is 2 or more positive cases of COVID-19 within the community 2 people maximum to visit the resident at a time.
4. In the event there is 2 or more positive cases of COVID-19 within the community and visitation is taking place in the resident's room, there are no restrictions on the length of time in which the visitor can be spent.
5. In the event there is 2 or more positive cases of COVID-19 within the community and the visitors have opted for outdoor visitation or visitation within a common area within the community, visitation may be limited to 30min – 1hour due to Florida heat and scheduling for other residents.
6. Scheduling of visitation is on a first come, first serve basis.
7. Any visitation requiring supervision or additional assistance should be scheduled between 9am and 530pm Monday-Sunday.
8. In the event the community needs to suspend visitation, all residents have the ability to designate an essential caregiver who will be allowed visitation during the suspended visitation time to visit the resident Monday-Sunday 9am – 4pm. Visitation must be scheduled. In person visits are allowed for all of the following circumstances:
  - A. For end of life situations
  - B. A resident, client, or patient who was living with the family before being admitted to the providers care is struggling with the change in environment and lack of in-person family support
  - C. The resident, client, or patient is making one or more major medical decisions
  - D. A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died
  - E. A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver
  - F. A resident, client, or patient who used to talk and interact with others is seldom speaking
9. In the event that there is 2 or more positive cases of COVID-19 within the community all persons visiting must:
  - Have their temperature checked at the door prior to entering the building.
  - Visitation questionnaire answered.
  - Review infection control education materials provided upon entry.
  - Visitor must wear face mask and be free from COVID/Flu like symptoms.
  - Must wash/sanitize hands.

10. Any 3rd party personal providing care to residents during an outbreak of COVID-19, MUST wear a mask, screened at the door and MUST NOT have any COVID/FLU like symptoms prior to visiting resident to provide Care.

I have read and understand visitation policy and procedure. I understand that visitation times and dates may vary as there are many residents and family members.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature